

## SRQCN's Ambulatory Care Coordination Program

If you are living with a complex or chronic health condition, you may be eligible to participate in the Ambulatory Care Coordination Program of St. Rose Quality Care Network (SRQCN).

This free, personalized program can help you improve and maintain your health with self-management techniques and coordination with your individual support team.

Participation is completely voluntary. However, you were identified by a healthcare professional as someone who might benefit from these services.

[www.srqcn.org](http://www.srqcn.org)



### **The St. Rose Quality Care Network (SRQCN) advantage:**

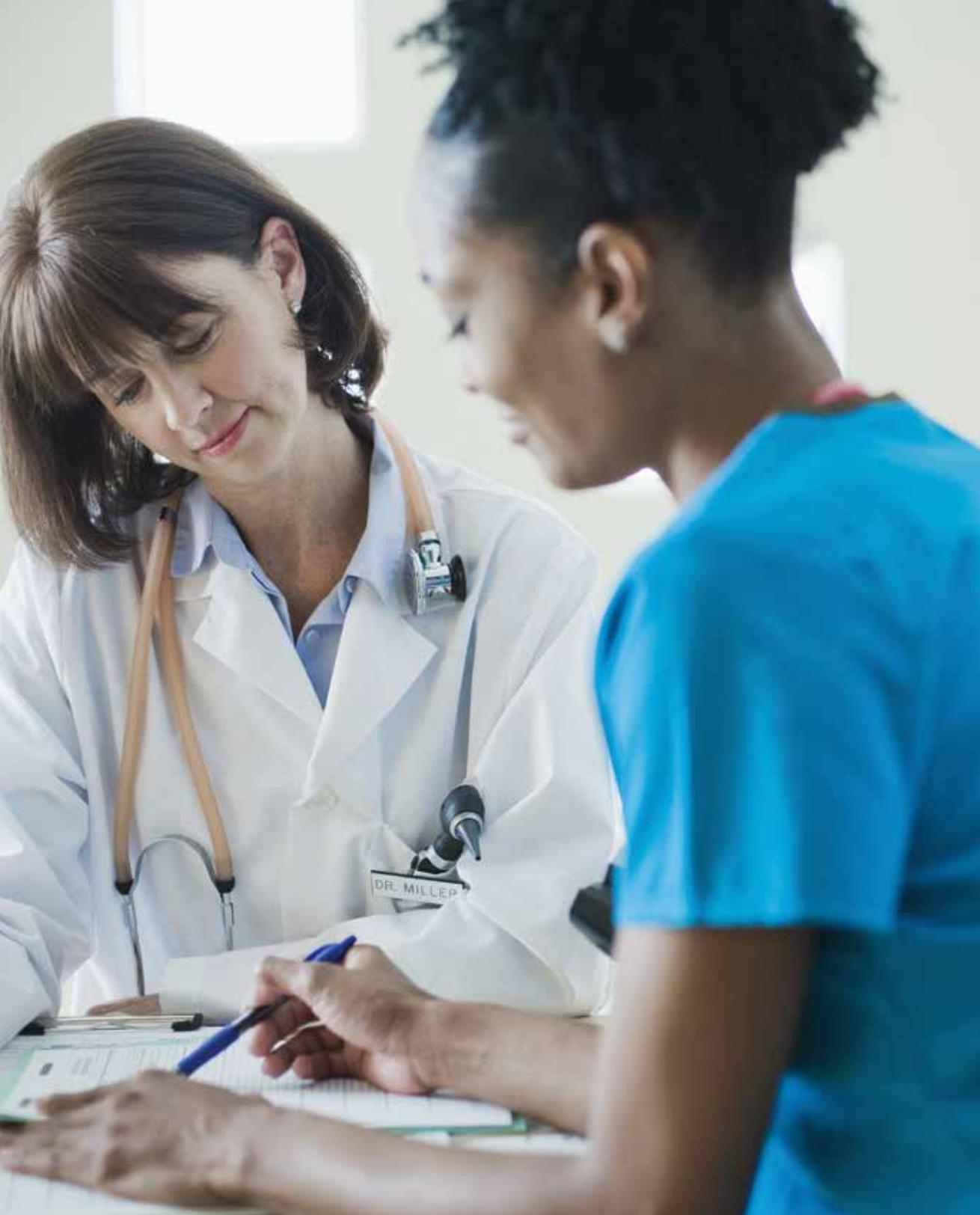
Your healthcare provider participates in the St. Rose Quality Care Network (SRQCN). This dedicated group of physicians works together with local hospitals to ensure you and your family receive the highest quality, most affordable care.

SRQCN has developed the Ambulatory Care Coordination Program to provide personal outreach to patients who might require ongoing support to improve their health.



Your care coordination team.  
Working together for a healthier you.





## If you participate in the program, you will receive the following:

A dedicated healthcare team

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Monthly contact from your care team

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Personalized support with your healthcare goals

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First, you will be assigned a registered nurse (RN) personal care coordinator to provide you with the individual support and assistance you need. He or she will work with your primary care physician with additional support from other care providers as necessary.

Your care coordinator team may also include social workers, community resource aides and clinical pharmacists. Along every step of the way toward reaching your healthcare goals, they will get to know you and become familiar faces.

You can meet with members of your team in person or over the phone. In addition, a member of the team may even attend doctor appointments with you to make sure all your questions are answered.

Your care team considers you as a whole person and not just as a “medical condition.” Your team will help you find solutions to issues that may hinder you from improving your health and well-being.

Participation in the program will not affect your health benefits. If you decide to participate, someone will call you to set up an appointment with your care coordinator to discuss your personal healthcare needs. This program is completely voluntary and confidential.

Only you, your physician and your care team know you have been invited to enroll in the program, which you may end at any time you wish. We will not use or disclose your health information for anything but care coordinator purposes. Any additional use will require your written authorization.

### Your care coordinator team can help you:

- Get answers to your questions
- Follow your doctor’s treatment plans
- Manage medications
- Coordinate your healthcare appointments
- Learn tips for self-care
- Access resources or programs that you need

**If you have questions, please contact us at 702-616-5717.**

If you think you may have a medical emergency, call your doctor, go to the nearest emergency department or call 911 immediately.